



Visionary Computers
Complete Technology Solutions

Computer Technician

Job Announcement

Visionary Computers, based in Wabash, Indiana, is an Information Technology solutions provider. Due to continued growth, Visionary Computers has an immediate opening for a **full-time Computer Technician**. The successful candidate will work out of our Wabash location.

Visionary Computers services the computing needs of a variety of small business customers, government agencies, nonprofits, and home users. Services include: network analysis; consulting and design; network project management; computer training; hardware and software implementation; comprehensive technical support and repair; broadband Internet installations; and staff augmentation. Visionary Computers also offers a full range of software and hardware products.

A two or four year college degree in a related field is required. CompTIA A+ Certification is also required for this position. MCSA and/or MCSE certification is highly desirable. Additional certifications are also desirable and it is expected that the successful candidate will continue to enhance his or her knowledge base and certification portfolio after she or he is hired.

Required Skills:

- Extensive knowledge of all Microsoft Windows operating systems (Windows 98 to the present)
- Extensive troubleshooting and break/fix experience for end users
- Experience with a variety of peripherals, including: printers, cameras, scanners, input devices, etc.
- Strong research skills utilizing Internet and printed resources
- Above average communication and interpersonal skills
- Positive, can-do attitude

Primary Duties:

- Interact with customers to diagnose and repair computer systems and related devices.
 - Primary repair services include:
 - Virus, Spyware, Ad-ware, & Malware removal
 - Hardware replacement (power supplies, drives, etc.)
 - Software installation (OS upgrades, office software, etc.)

- OS troubleshooting (freeze-ups and blue screen errors)
- Data backup and recovery
- Upgrade consulting and product sales
- Interact with customers to create, manage, and troubleshoot computer networks
- Complete and manage extensive documentation about customer systems
- Work with other staff members to manage workflow
- Sell services and products to customer base

The successful candidate will spend a great deal of time traveling to customer locations. Therefore dependable transportation and current insurance is also required for this position. Travel will most likely not exceed 100 miles per trip. Travel reimbursement is provided.

Additional Information:

Visionary Computers is committed to a policy of equal employment opportunity for all, regardless of race, creed, color, national or ethnic origin, religion, sex, sexual orientation, veteran status, or age. It is our policy to promote such equality to all job levels and in all aspects of employment, including recruitment, hiring, advertising, promotion, transfer, solicitation for employment, rates of pay, layoffs, or termination. We firmly believe that a diverse workforce fosters innovation.

Visionary Computers provides a clean and productive environment for personal growth and career achievement. Working with a small team of dedicated employees you will see how your work directly helps our customers and our business grow. For additional information about Visionary Computers, please visit:

<http://www.VisionaryComputers.com>.

Visionary Computers is a division of NCI Ventures, LLC, a leading technology company in Indiana's emerging information economy.

Full-time hourly benefits include:

- A competitive wage based on experience
- A health plan partially funded by the company
- An IRA retirement plan (the company matches up to 3% of contributions)
- Paid vacation and holidays
- A path for personal and career growth
- Wage: Starts at \$12.00-\$15.00/hour (first raise after ninety days)

If you met the minimum requirements, please send a cover letter, your resume, and three professional references to: grow@visionarycomputers.com or via regular postal mail:

Human Resources
Visionary Computers
1288 Stitt Street
Wabash, IN 46992

Please no phone calls.

While the position is open until filled, we expect to fill the position by:
February 29, 2008.